## GENERAL ASSEMBLY OF NORTH CAROLINA SESSION 2001

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S SENATE BILL 335\*

Short Title: Fund DOR Audit Recommendations. (Public)

Sponsors: Senators Kerr and Hoyle.

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Referred to: Appropriations/Base Budget.

## March 5, 2001

1 A BILL TO BE ENTITLED

AN ACT TO APPROPRIATE FUNDS TO THE DEPARTMENT OF REVENUE FOR TECHNOLOGY, EFFICIENCY, AND CUSTOMER SERVICE IMPROVEMENTS RECOMMENDED BY THE STATE AUDITOR'S PERFORMANCE AUDIT.

The General Assembly of North Carolina enacts:

**SECTION 1.** There is appropriated from the General Fund to the Department of Revenue the sum of four million four hundred twenty-eight thousand fifty-seven dollars (\$4,428,057) for the 2001-2002 fiscal year and the sum of four million four hundred twenty-eight thousand fifty-seven dollars (\$4,428,057) for the 2002-2003 fiscal year for salary, benefits, and related expenses for 74 new positions recommended by the Office of the State Auditor in its performance audit of the Department of Revenue, as follows:

13	Positions	Function	Amount
14	8 Revenue Tax Auditor I	<b>RAR Processing</b>	\$515,761
15	5 Revenue Admin. Officer I	Correspondence	337,523
16	9 Revenue Tax Technician	Taxpayer Assist.	407,336
17	3 Revenue Admin. Officer I	Taxpayer Assist.	202,514
18	2 Revenue Admin. Officer II	Taxpayer Assist.	147,945
19	3 Computer Specialist III	Training	169,455
20	1 Computer Consultant II	Training	61,657
21	2 Computer Consultant I	Help Desk	112,970
22	3 Revenue Admin. Officer II	PD&T/PSIC	221,917
23	12 Revenue Tax Auditor I	Amended Returns	773,641
24	7 Revenue Tax Technician	Amended Returns	316,817
25	1 Revenue Field Auditor II	Interstate Auditing	73,972
26	1 Revenue Field Auditor III	Interstate Auditing	81,144
27	9 Revenue Field Auditor I	Field Examination	607,541
28	3 Revenue Field Auditor II	Field Examination	221,917

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5 Processing Assistant IV Post Data Capture 175,947

**SECTION 2.** There is appropriated from the General Fund to the Department of Revenue the sum of three million six hundred thirty-six thousand three hundred seventy dollars (\$3,636,370) for the 2001-2002 fiscal year and the sum of three million one hundred seven thousand sixteen dollars (\$3,107,016) for the 2002-2003 fiscal year for information technology improvements as follows:

7		FY 01-02	FY 02-03
8	<b>Data Capture Positions</b>	\$218,330	\$218,330
9	Data Capture Maintenance	279,812	293,803
10	IT Positions (12)	766,183	650,983
11	Direct Deposit	292,045	18,900
12	Infrastructure Replacement	1,400,000	1,400,000
13	Contractual Services	200,000	200,000
14	Data Warehousing	480,000	325,000

**SECTION 3.** There is appropriated from the General Fund to the Department of Revenue the sum of two million two hundred forty-two thousand dollars (\$2,242,000) for the 2001-2002 fiscal year and the sum of four hundred fifteen thousand dollars (\$415,000) for the 2002-2003 fiscal year for automation and telephone technology improvements as follows:

20		FY 01-02	FY 02-03
21	Online Sales and Use Filing	\$397,000	\$40,000
22	Online Withholding Filing	685,000	60,000
23	Online Individual Income Payment	425,000	75,000
24	Online Refund Status Inquiry	275,000	-0-
25	Telephone Technology	460,000	240,000

**SECTION 4.** This act becomes effective July 1, 2001.